

## Support LJMU

I think that one of the distinguishing features of John Moores, which separates it out from other institutions, is the pastoral support, that's available here. It's something that I personally advocate with my students as admissions tutor. I am also the level one tutor and that's important to maintain consistency. So that from that first day when they first come in they see a face that they recognize and somebody that they can go and talk to. But that is the same across the institutions and more widely we have got a very strong welfare support team. We have got study skills officers both for the home students and the international school. And I think that level of personal contact that you have with tutors is what distinguishes John Moores.

They are very aware of your cultural background or your personal circumstances and they will take that into account. So if you have to miss certain class because of family commitments they are quite reasonable about that and they will help you catch up, so there is not much of an impact. I found that John Moores to be very supportive about having a family and you know that is not going to be a hindrance to gaining a good degree.

Although you do have a nominated personal tutor, we have kinda been advised that you can talk to anybody. Any subject tutor or even if we are worried we can talk to the head of school or head of department.

You do get people coming in; I've had people come in while I'm in University. They talk about welfare support. I've used it before