| Guiding techniques   |  | Did the 'practitioner use this' (tick/comments) |         | Your practice (comment on how you   |
|----------------------|--|---|---------|-------------------------------------|
|                      |  | Video 1   | Video 2 | do/do not use these in your current |
|                      |  |   |         | practice)                           |
| 1.                   | Talk the parent through the consultation   |   |         |                                     |
| 2.                   | Ask open-ended questions to find out about the parent's needs  |   |         |                                     |
| 3.                   | Reflect back what the parent has told you to acknowledge their needs and demonstrate you are listening |   |         |                                     |
| 4.                   | Offer the parent opportunity to have a choice in any areas of change (e.g. diet and physical activity) |   |         |                                     |
| 5.                   | Ask permission to give advice or ask personal questions  |   |         |                                     |
| 6.                   | Provide meaningful rationale for suggestions (e.g. diet and physical activity)                         |   |         |                                     |
| 7.                   | Offer meaningful and specific praise/feedback  |   |         |                                     |
| 8.                   | Use summarising statements   |   |         |                                     |
| 9.                   | Give the parent space to ask questions or request clarification  |   |         |                                     |
| Directive techniques |  |   |         |                                     |
| 1.                   | Use jargon, or technical terms that the parent might not understand                                    |   |         |                                     |
| 2.                   | Tell the parent they "must" (not) or<br>"should" (not) do something                                    |   |         |                                     |
| 3.                   | Use of forceful "if, then" language  |   |         |                                     |