

LJMU Course Experience Survey (level 3-5)

NSS scale: Definitely agree; Mostly agree; Neither agree nor disagree; Mostly disagree; Definitely disagree; Not applicable

Teaching and Learning

1. Staff are good at explaining things.
2. The course is intellectually stimulating.
3. My course workload has been reasonable.
4. I was given enough time to understand the things I had learnt.
5. I have been engaging well with my studies this year.

Assessment and Feedback

6. The criteria used in marking have been clear in advance.
7. Marking and assessment has been fair.
8. Feedback on my work has been timely.
9. The feedback I received helped me to improve my work.

Student support

10. My queries were answered in a reasonable time
11. I have been well supported by my Personal Tutor.
12. I have been able to access additional support, offered by student services, if/when I needed to.

Organisation and communication

13. The course is well organised and is running smoothly.
14. Communication related to my course was appropriate and clear.

Learning resources

15. I have been able to access course-specific resources (e.g. specialised equipment/software, collections) when I needed to.
16. The library resources (e.g. books, online services and learning spaces) have supported my learning well.
17. I have access to suitable IT equipment to enable me to study.
18. I have access to a suitable Internet connection to enable me to study.
19. I have been able to access study skills support when needed.

Employability and Skills

20. My course has offered experiences, activities and resources that enabled me to explore and prepare for my future career.
21. I had a chance to talk about my career plans with teaching staff and/or LJMU's Careers, Employability & Enterprise Service.

22. My course has allowed me to develop transferable/employability skills that will be of benefit to my future career.

Equality, Diversity and Inclusion

23. All students are made to feel welcome and valued by the programme team.
24. The course makes an effort to represent diverse communities through what we study and the resources we use.
25. The University is committed to equality and diversity.

Learning Community and Student Voice

26. I feel connected to staff and students on my course.
27. Staff value students' views and opinions about the course.

Overall Satisfaction

28. Overall, I am satisfied with the quality of this course

Free Text Comments

Considering your experiences so far, what positives would you like to highlight?

Considering your experiences so far, are there any areas for improvement you would like to highlight?