Library Service Definition

Access and membership

What is the service?

Access and membership

Who may access the service?

LJMU students, LJMU staff, External visitors, Alumni; Staff and Students from HE, Local NHS and Members of the public

What are the benefits of the service?

Provides access to all our libraries including our virtual library

What is included?

This service includes

- Access to the three libraries
- Access to the virtual library
- New/replacement card production

What should I expect?

Standards

We will maintain our advertised opening hours for all our libraries 100% of the time

Availability

This service is available within Library Services <u>Full Service</u> and <u>Evening and Weekend</u> hours in all Libraries and <u>24/7</u> via Off Campus