

# Electronic information resources (e-books, ejournals and databases)

#### What is the service?

Electronic information resources (e-books, e-journals and databases)

#### Who may access the service?

LJMU students, LJMU staff, External visitors (Walk-In access)

#### What are the benefits of the service?

• Provides online access to high quality e-books and electronic journals to support current teaching and research

#### What is included?

This service includes

- Selection of electronic materials
- Access to electronic resources
- Ensuring that learning materials are readily available for users to access

## What should I expect?

# Standards

Our electronic resources will be available 95% of the time We will score at least 92% in the National Student Survey for satisfaction with Learning Resources

## Availability

This service is available within Library Services <u>Full Service</u> and <u>Evening and Weekend</u> hours in all Libraries and <u>24/7</u> via Off Campus