

# **Library Service Definition**

# Inter-library loans

#### What is the service?

Inter-library loans

# Who may access the service?

LJMU students and LJMU staff

#### What are the benefits of the service?

Provides access to book stock which is not available to borrow from LJMU library services

#### What is included?

This service includes

Access to texts available at other libraries or the British Library

# What should I expect?

#### Standards

100% of inter library loan requests will be checked within 1 working day of being submitted 80% of all inter library loan requests will be satisfied within 3 weeks of being submitted

# **Availability**

This service is available within Library Services Full Service hours