Learning spaces and the environment

What is the service?

Learning spaces and the environment

Who may access the service?

LJMU students, LJMU staff and External visitors

What are the benefits of the service?

- Provides a variety of learning spaces, in a safe, secure and pleasant environment

What is included?

This service includes
- Learning spaces at three libraries
  - PCs
  - Group study
  - Seminar rooms
  - Silent study
  - Individual study
- Clearly defined opening hours
- Safe, secure and pleasant environments
  - Building checks
    - Health & Safety
    - Noise control
- Areas for support off other departments in the University
- Directional enquiries

What should I expect?

Standards
95% of PCs will be operational at any time
We will maintain our advertised opening hours for all our libraries 100% of the time
100% of emails to the librarynoise address will be responded to within 5 minutes.
We will score at least 92% in the National Student Survey for satisfaction with Learning Resources

Availability

This service is available within Library Services Full Service and Evening and Weekend hours at the I M Marsh library and 24/7 at Aldham and Avril Libraries.