

COVID-19

Student FAQs – funding and work

Should I have had my student loan instalment in April?

Yes, you should have received your loan instalment in April, as long as you were attending your course up to the university closure.

I am short of money to get home/live on - can I still apply for hardship funds whilst the university is closed?

Applications for the LJMU Student Support Fund can be made online through the MyLJMU app. Staff will be continuing to monitor this and will process applications as quickly as possible. However, these applications may take a number of weeks to process. If your situation is urgent, you may want to try speaking to your bank about accessing or extending your overdraft in the short term or contacting the Money Advice Team by emailing moneyadvice@ljmu.ac.uk.

Should I have received my University bursary/scholarship payment in April?

Yes – as long as you met the eligibility criteria and have been attending prior to the University closing, we paid out bursaries and scholarships on Friday 24th April. You will have received a letter regarding this from student finance and a copy of this can be found in the correspondence file on your student finance account.

I am returning to my course in September, should I wait until I hear the university has reopened before I apply for next year's funding?

No – you should do this now so it is in place for the start of the new academic year. Student Finance England, Wales and NI are now live.

I have a part-time job in Liverpool but have decided to go home. What should I do?

You should talk to your employer as soon as possible and explain the situation. They may be willing, under the circumstances, to let you resume duties when you return to Liverpool.

My employer has closed the bar/restaurant/place where I had a part-time job. What can I do for money now?

You can approach your former employer and see if they are willing to reemploy you under the 'furloughed workers scheme'. Under this scheme you can be paid up to 80% of your wages. The scheme is open to all employees including those on zero hours contracts. See this link for more

information <https://www.gov.uk/government/publications/guidance-toemployers-and-businesses-about-covid-19/covid-19-guidance-for-employees>