

Accessibility:

Journey Planning

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7 Accessibility

As a student with a disability, there is a huge variety of services and support available at LJMU.

In the first instance, the **LJMU Disability Advice Team** helps provide general and bespoke support. The Disability Team provide information on:

- Relevant disability focused support and appropriate funding opportunities;
- Adapted accommodation;
- Individual Student Learning Plans (ISLP) which set out the type of support you may need and who is responsible for ensuring your support is in place.

Given the nature of LJMU's estate, the Disability Advice Team can also provide bespoke guidance, upon request, on **accessible routes** between its sites.

The Disability Team also liaises and works closely with the **Disability Coordinators**. There are Disability Coordinators in every Faculty who you can talk to about a range of support and information. They also act as a point of liaison with you and Faculty staff. Staff, students and visitors with an access query are encouraged to contact the Disability Advice Team at:

Website: <https://www.ljmu.ac.uk/discover/student-support/students-with-a-disability>

Email: disability@ljmu.ac.uk

Tel: 0151 231 3164 / 3165

LJMU policies relating to disability and equality may be viewed here for additional guidance:

<https://policies.ljmu.ac.uk/UserHome/Policies/Default.aspx>

7.1 Accessible Journey Planning

LJMU works closely with **DisabledGo**, which publishes detailed information on accessibility across all LJMU's buildings and sites. DisabledGo also provides detailed access information on the surrounding facilities such as student accommodation, cafes and restaurants, leisure facilities, cinemas, museums, places of worship and more. The Disability Advice Team and Disability Coordinators will be able to signpost you to the website, but you can also access it freely here:

Main webpage: www.disabledgo.com

LJMU platform: www.disabledgo.com/organisations/liverpool-john-moores-university/main-2

LJMU students who use DisabledGo are able to tailor their profile to suit them, incorporating bespoke and favoured sites and trips. Going forward, there are potential opportunities for LJMU to further increase its functionality with DisabledGo; this may be through employing additional wayfinding services and by linking the LJMU Green Travel Plan directly to the online platform.

7.2 Access Between Buildings

Approximate walking times between main LJMU campus buildings and the Student Halls can be found in section 6.1 Walking and Cycling.

7.3 Accessible Public Transport

Public transport services across Liverpool are designed to facilitate access. Access information on trains and buses is provided below, but further Merseytravel guidance may be viewed at:

- Transport Accessibility including bus, train, ferry, travel centre, Merseylink and contacts : <http://www.merseytravel.gov.uk/travelling-around/transport-accessibility/Pages/default.aspx>
- Easy Access Guide: <http://www.merseytravel.gov.uk/Site%20Documents/Easy%20Access%20Guide%20-%20November%202011.pdf>
- Concessions: <http://www.merseytravel.gov.uk/Tickets/concessions/Pages/Disabled.aspx>

There are **88 bus stops in reasonable proximity to all city-based LJMU sites**. Of these, 77 (or 86%) offer **shelter, seating and raised kerbs** (for level boarding). These bus stop are also close to a sloped kerb pedestrian crossing for further accessibility.

If you are **travelling by bus to IM Marsh**, the 82 and 699 routes are outlined in Section 9. The closest 699 bus stops (in both directions) both offer shelter, seating and raised kerbs. The 82 bus stop towards IM Marsh also makes these provisions. The 82 bus stop in the direction of Liverpool City Centre does not offer any such provision.

There are **ten train stations** in total which service LJMU's campus sites – please see Section 6.3 to see which train station is closest to the campus you are visiting. These train stations all have Disabled Access, though some will be more limited.

- Merseyrail provide full details of facilities and Disabled Access available at each of its stations here: www.merseyrail.org/plan-your-journey/stations.aspx.
- Advice and contact details for specific assisted travel requests can be found here: www.merseyrail.org/plan-your-journey/assisted-travel.aspx

If you are unable to get a train from your starting point direct to the destination closest to your building of study, you will be able to transfer onto a direct train when passing through the main stations in Liverpool. There are only three main rail lines in Merseyside: the green Wirral Line, the blue Northern Line, and the red City Line. Using the Rail Network Map in Appendix B and the table of nearest train stations in section 6.3 will help you to decide your route more clearly.

7.4 Accessible-Friendly Taxis

ComCab has an extensive fleet of hackney-style cabs in Liverpool and are accessible friendly, including for wheelchair passengers. Each driver is required to be licensed by Liverpool City Council. For further details or to book a cab, you can contact ComCab on 0151 298 2222 or visit www.comcab-liverpool.co.uk or follow on twitter @ComCabLiverpool.

Further taxi details can be found in section 6.8 Taxis.

7.5 Disabled Car Parking

LJMU offers provision of disabled car parking spaces across its sites. This is complemented by a number of public/council car parks in the area. The table below lists the number of specifically-designated disabled spaces at car parks across the LJMU campus. To see a fuller schedule of all car parking spaces available at LJMU, please refer to the table in Section 6.10 LJMU Car Parking.

Staff wishing to register for a permit for one of these spaces should send a copy of their Blue Badge to Security Services. Contact and other details can be found here: <https://www2.ljmu.ac.uk/PRS/126464.htm>

Students who require a disabled car park permit can apply for this by contacting the Disability Advice Team on 0151 231 3164 or emailing disability@ljmu.ac.uk

Car Park Location	No. Of Spaces
LJMU, Byrom Street Campus Byrom Street L3 3AF	17 Disabled
Avril Roberts Library 79 Tithebarn Street L2 2ER	4 Disabled
LJMU, Egerton Court 2 Rodney Street L3 5UX	2 Disabled
Aldham Roberts Library Maryland Street L1 9DE	5 Disabled
LJMU IM Marsh Campus Barkhill Road L17 6BD	6 Disabled
LJMU Art & Design Academy Duckinfield Street L3 5YD	4 Disabled
LJMU The Orchard Car Park Primrose Hill L2 3AT	2 Disabled

7.6 Long Term Aims

LJMU will continue to work with platforms such as DisabledGo, as well as helping to relay public accessibility issues through the University's representation at the Merseytravel Employers' Network Forum and the City Centre Travel Group.