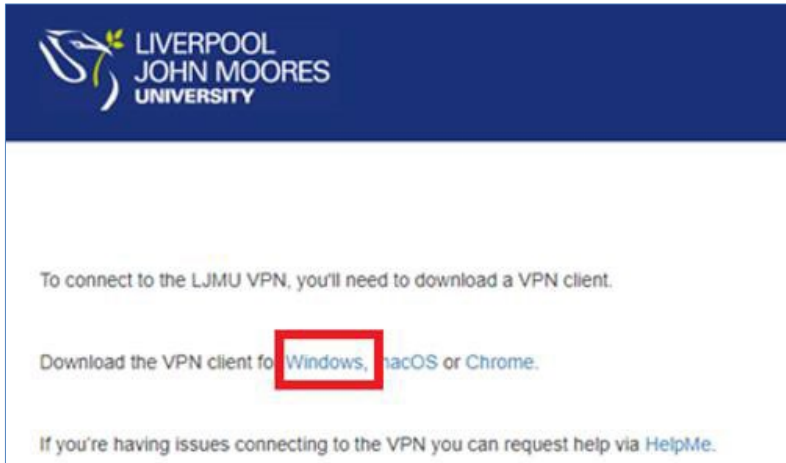


Windows F5 Setup

1. Browse to: <https://vpn.ljmu.ac.uk/> and:
 - select **Windows**



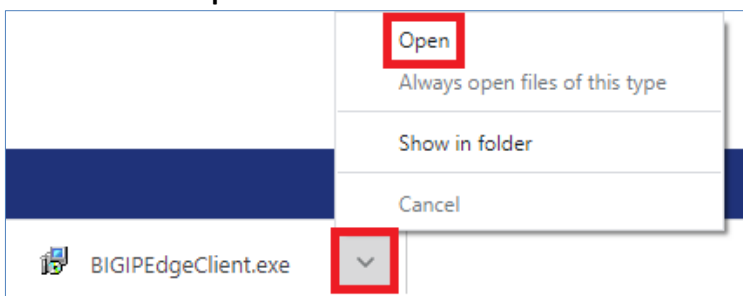
2. A download titled 'BIGIPEdgeClient.exe' will begin on the bottom left of your screen.



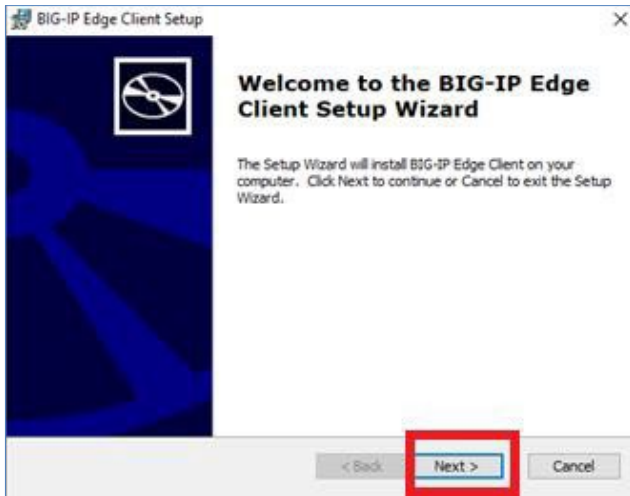
3. If you see the message, 'BIGIPEdgeClient.exe can't be downloaded securely':
 - select **Keep**



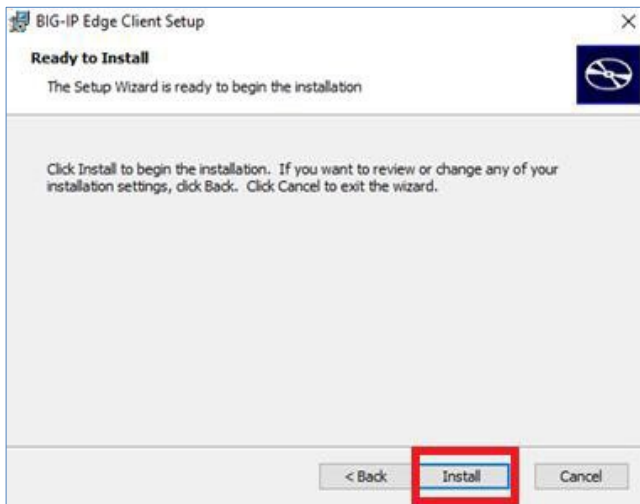
4. Once the file is downloaded:
 - select the **arrow**
 - select **Open**



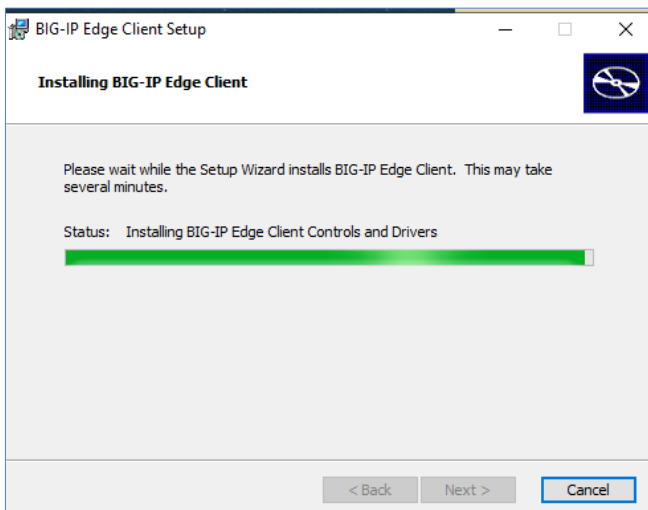
5. The BIG-IP Edge Client Setup window will be displayed:
- select **Next**



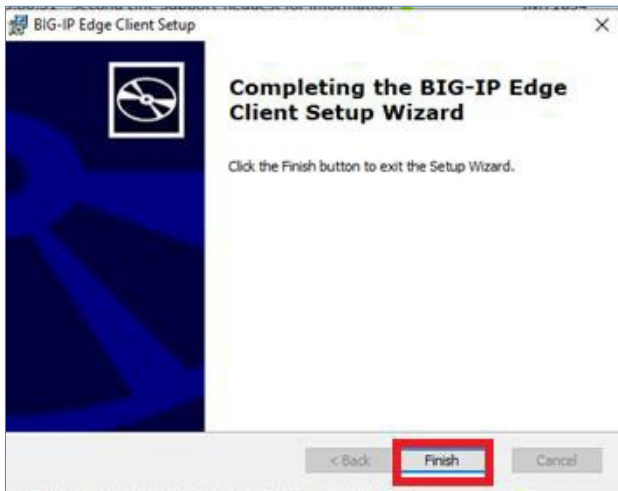
6. Then the Ready to Install screen will display:
- select **Install**



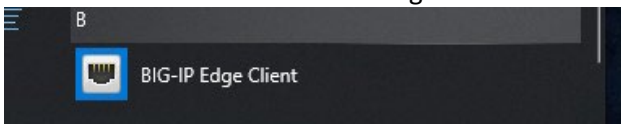
7. The 'Installing BIG-IP Client Setup' screen will then be displayed. Please note that this may take some time.



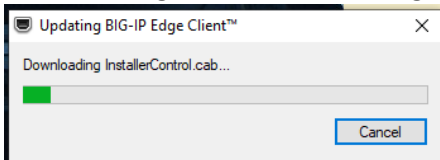
8. Once it is installed, you will see the 'Completing the BIG-IP Client Setup Wizard' screen:
- Select **Finish**



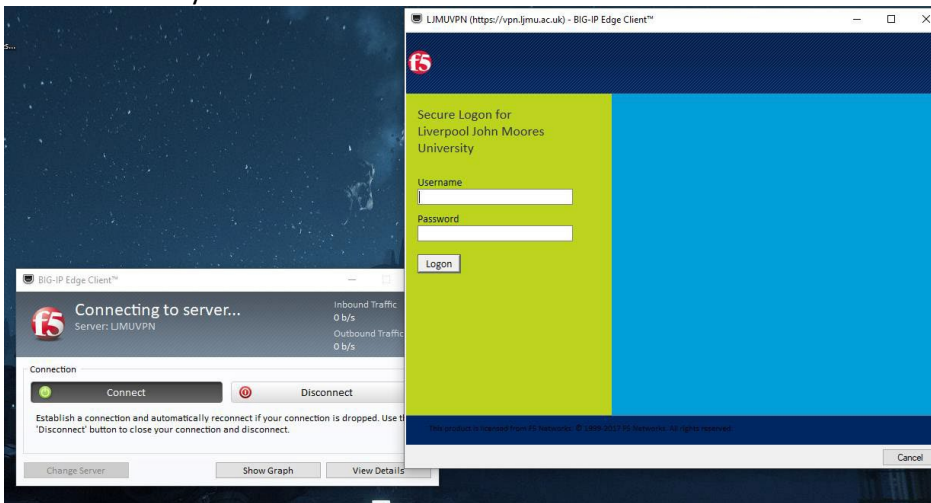
9. You will then need to:
- go to your **Start menu**
 - find and select BIG-IP Edge Client



10. Selecting this shortcut will begin the final part of the setup process.

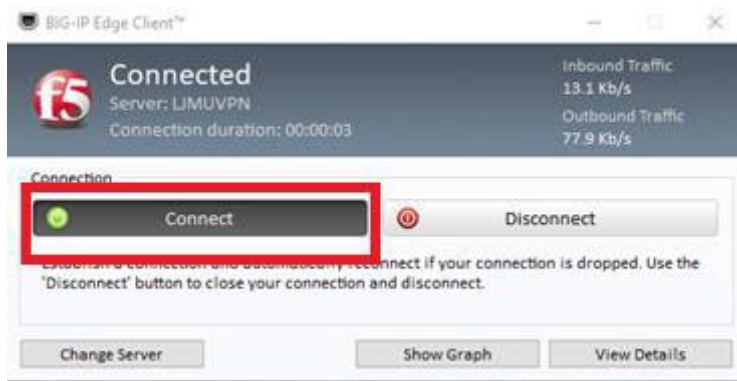


11. Once the setup is complete, you will be asked to log in. You will need to:
- enter your **LJMU Username** (not your email ending with @ljmu.ac.uk)
 - enter your **Password**



12. Finally, to connect to LJMU:

- select **Connect**



13. After a reboot, you relaunch the application by:

- Selecting the shortcut (as shown in [step 9](#))
- entering your username and password (as shown in [step 11](#))

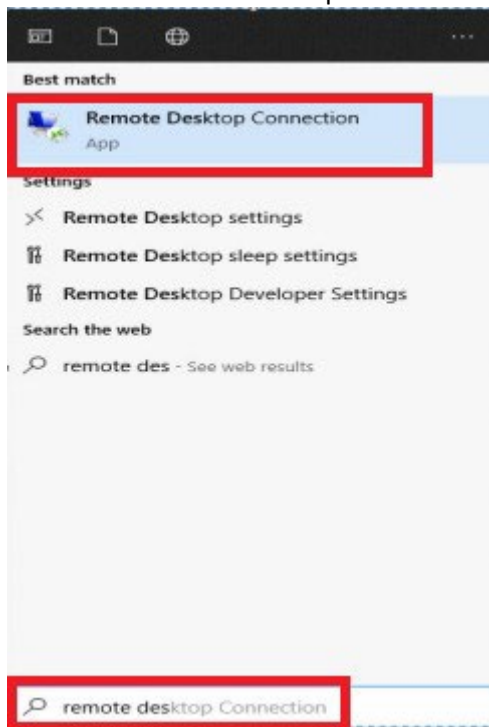
**Students - The remaining steps in this guide are for Staff only.
Please follow the link below to learn how to access an LJMU PC**

<https://www.ljmu.ac.uk/~media/staff-intranet/help-with-it/files/userguides/off-campus-remote-pc-updated.pdf?la=en>

NB: Only for staff

Connect to an office PC

1. Select the Windows symbol in the bottom left corner of your screen and:
 - type **Remote**
2. Select Remote Desktop Connection

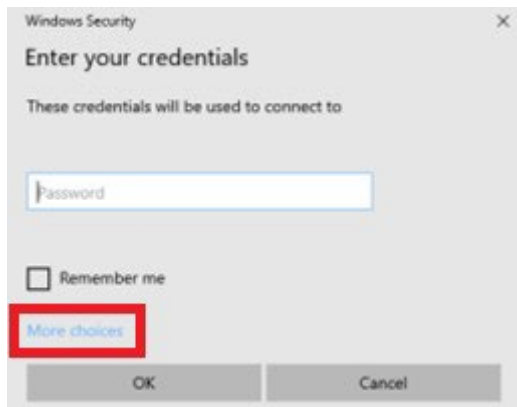


3. When the Remote Desktop Connection window appears, in the 'Computer' field enter:
 - your desktop PC asset number prefixed with JM, and suffixed with .jmu.ac.uk
For example, Asset number **74341** is Computer **JM74341.jmu.ac.uk**
 - then select **Connect**



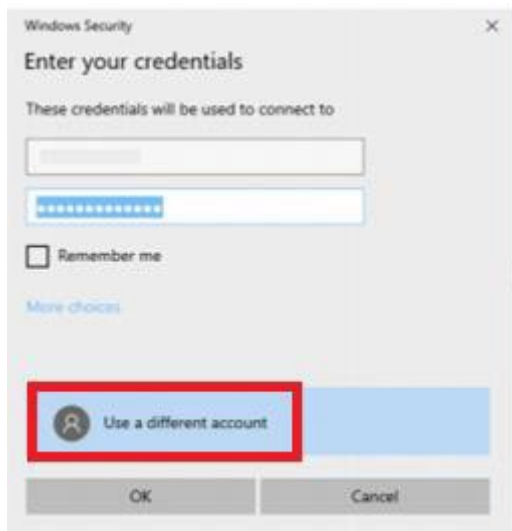
4. The Credentials screen will appear, and you will be asked to enter your credentials. You must:

- - select **More Choices**

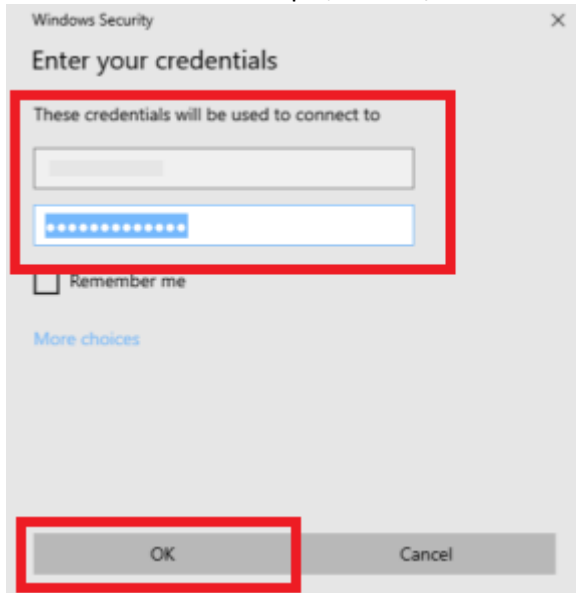


5. Then:

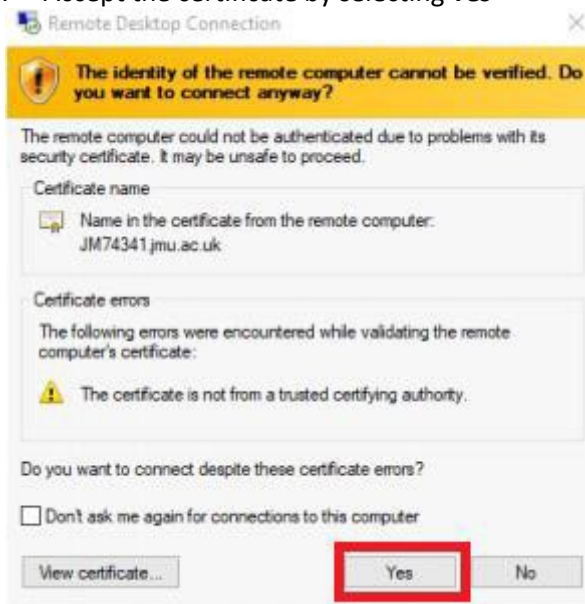
- Select **Use a different account**



6. Enter:
- USERS\username
 - your usual password
 - select **OK**.
- For example, USERS\CISATEST



7. Accept the certificate by selecting **Yes**



8. Your LJMU desktop should now be visible, and you can work as normal.
9. When you have finished for the day, end your session by:
- selecting the **Log Off** tile on your desktop in the same way as you would normally log off at the end of the day.
10. **Very important:** Do not shut down your desktop PC (the one you are remotely connected to)