Windows F5 Setup

- 1. Browse to: <u>https://vpn.ljmu.ac.uk/</u> and:
 - select Windows

JOHN MOORES	
To connect to the LJMU VPN, you'll need to download a VPN client.	
Download the VPN client fo Windows, hacOS or Chrome.	
If you're having issues connecting to the VPN you can request help via HelpMe.	

2. A download titled 'BIGIPEdgeClient.exe' will begin on the bottom left of your screen.



- 3. If you see the message, 'BIGIPEdgeClient.exe can't be downloaded securely':
 - select Keep



- 4. Once the file is downloaded:
 - select the **arrow**
 - select Open



5. The BIG-IP Edge Client Setup window will be displayed:

select Next



- 6. Then the Ready to Install screen will display:
 - select Install



7. The 'Installing BIG-IP Client Setup' screen will then be displayed. Please note that this may take some time.



8. Once it is installed, you will see the 'Completing the BIG-IP Client Setup Wizard' screen:
Select Finish



- 9. You will then need to:
 - go to your Start menu
 - find and select BIG-IP Edge Client



10. Selecting this shortcut will begin the final part of the setup process.



- 11. Once the setup is complete, you will be asked to log in. You will need to:
 - enter your LJMU Username (not your email ending with @ljmu.ac.uk)
 - enter your **Password**

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				6 5			
				Secure Logon for			
•				Liverpool John Moores University			
			d'	Username			
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BIG-IP Edge Clien	t ^{re}		- 1	Logon			
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Connection		Courses					
	Connect	0	Disconnect				
Disconnect' butte	ection and automatica on to close your conn	ection and disconnect.	onnection is dropped. Use	This product is regressed from RS Networks. © 1999-2017 RS Networks. Al	I rights reperved:		
Change Server		Show Grap	View Detail			C	Cancel
							N.
			and the second se				

12. Finally, to connect to LJMU:

Server: LIMUVPN Connection duration: 00:00:03		13.1 Kb/s Outbound Traffic 77.9 Kb/s
Connect	0	Disconnect
sconnect' button to close your connection	onnect if your co	nnection is dropped. Use th

13. After a reboot, you relaunch the application by:

- Selecting the shortcut (as shown in step 9)
- entering your username and password (as shown in step 11)

Students - The remaining steps in this guide are for Staff only. Please follow the link below to learn how to access an LJMU PC

https://www.ljmu.ac.uk/~/media/staff-intranet/help-withit/files/userguides/off-campus-remote-pc-updated.pdf?la=en

NB: Only for staff Connect to an office PC

- 1. Select the Windows symbol in the bottom left corner of your screen and:
 - type Remote

2. Select Remote Desktop Connection



- 3. When the Remote Desktop Connection window appears, in the 'Computer' field enter:
 - your desktop PC asset number prefixed with JM, and suffixed with .jmu.ac.uk
 - For example, Asset number 74341 is Computer JM74341.jmu.ac.uk
 - then select Connect

4	Remote Desktop Connection
Computer:	JM74341 jmu ac uk
Usemame:	None specified
You will be a	sked for credentials when you connect.
Show (Qotions Eelp

4. The Credentials screen will appear, and you will be asked to enter your credentials.
 You must:

 select More Choices

 - sele 	ct iviore Choices
Windows Security	×
Enter your credentials	
These credentials will be used t	o connect to
Demos	
Password	
Remember me	
More choices	
ОК	Cancel

5. Then:

Select Use a d	lifferent account
Windows Security Enter your credentials These credentials will be used to connect to	×
B Use a different account	
ок	Cancel

- 6. Enter:
 - USERS\username
 - your usual password
 - select OK.

For example, USERS\CISATEST

Windows Security	×				
Enter your credentials					
These credentials will be used to a	connect to				
Remember me					
Mora choicar					
more critices					
ОК	Cancel				

7. Accept the certificate by selecting Yes



- 8. Your LJMU desktop should now be visible, and you can work as normal.
- 9. When you have finished for the day, end your session by:
 - selecting the **Log Off** tile on your desktop in the same way as you would normally log off at the end of the day.
- 10. Very important: Do not shut down your desktop PC (the one you are remotely connected to)